

April is National Safe Digging Month

April is National Safe Digging Month, reminding people to always **dial 8-1-1 at least 48 hours before any digging project so that utility locators can mark the approximate location of underground utilities prior to digging.** Every six minutes an underground utility line is damaged because someone decided to dig without first calling 811.

Striking a single line can cause injury, repair costs, fines and inconvenient outages. Installing a mailbox, building a deck and planting a tree or garden are all examples of digging projects which should only begin a few days after a call to 811. The depth of utility lines can vary for reasons such as erosion, previous digging projects and uneven surfaces. So, no matter the depth of the digging, call 811 first!



Waukee residents can visit Call811.com for more information about digging safely.

Procedure for Requesting Information from, or Registering Complaints with, the Waukee Gas Department

Persons desiring to request information from, or register complaints with, the City of Waukee's Gas Department may do so by contacting:

Director of Public Works Rudy Koester:

Waukee Public Works, 805 University Avenue, Waukee, IA 50263
515-978-7388, rkoester@Waukee.org

If the utility has not been able to help you with your problem concerning gas service, you may contact the Iowa Utilities Board:

Iowa Utilities Board

1375 E. Court Avenue, Room 69
Des Moines, IA 50319-0069
1-877-565-4450, customer@iub.iowa.gov