

# IOWA LIHEAP INFORMATION

The Low-Income Home Energy Assistance Program (LIHEAP) is designed to assist low-income individuals or families in meeting the cost of home heating. This program is funded through the Iowa Department of Human Rights and has been established to help qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs, whether by *natural gas, electricity, liquid propane, fuel oil, wood, coal or corn.*

## WHEN TO APPLY

Applications for the elderly (over 60), those who are disabled and those in crisis, will be taken starting Oct. 1, 2021 for the 2021-2022 Low-Income Home Energy Assistance Program. All others may sign up between Nov. 1, 2021 and April 30, 2022, Monday through Friday, or as posted at the local office.

## ELIGIBILITY

A household may qualify for assistance in this program if the household's income falls within the income range listed below. This program is not designed to pay a household's total energy costs, but to provide assistance in the payment of residential heating costs for eligible households. At the time you apply, provided you have brought all necessary documentation with you, you will be told whether you are eligible and if so, for what amount you might qualify. This initial determination is subject to review and totally dependent on the availability of federal funds. In most cases, benefits will be in the form of a credit applied to your heating bills by your utility company. Households who reside in subsidized housing that are individually metered and responsible for paying their primary heating costs are eligible. Subsidized households that are master metered are usually not eligible to receive assistance benefits. Residents of any licensed medical facility (hospital, skilled nursing facility or intermediate care facility), publicly operated community residence or emergency shelter are ineligible unless they are paying a vendor directly for their primary heating source. The assistance is based on household income, household size, type of fuel and other factors.

The total household income for an applicant must be at or below 200 percent of the 2021 federal poverty guidelines which are listed below:

### INCOME MAXIMUMS

Household Size	Annual Gross Income
1	\$25,760
2	\$34,840
3	\$43,920
4	\$53,000
5	\$62,080
6	\$71,160
7	\$80,240
8	\$89,320

For households with more than eight members, add \$9,080 annually for each additional member.

## WHAT TO TAKE

- **Proof of income** for all household members age 19 and over. This could be shown with 30 days of check stubs, award letter from Social Security or 2020 tax returns.
- **Social Security numbers for all household members (documentation required)**
- **Recent heat bill**
- **Recent electric bill**

## WAGE EARNERS

Bring copies of your check stubs for the 30-day period preceding the date of application, or a copy of your most recent federal income tax return.

## FIXED INCOME

This income may include: Social Security Benefits, Supplemental Security Income, Family Investment Program, Veterans' Assistance, Unemployment Insurance and pensions. Please bring copies of your check stubs from the previous 30 days.

## SELF-EMPLOYMENT/FARMERS:

A copy of your most recent federal income tax return must be submitted as proof of income.

## FIP RECIPIENTS

Please bring your current DHS Notice of Decision or contact your local office for acceptable document information.



## For more information or to apply, please contact:

*Para más información o para aplicar por favor contacto:*

**New Opportunities, Inc.**

515-465-5185

[www.newopp.org](http://www.newopp.org)

*For referral to other agencies or programs, call 211.*

# OTHER GAS AND HEATING NOTES

## NOTICE OF PROCEDURE FOR REQUESTING INFORMATION FROM, OR REGISTERING COMPLAINTS WITH, WAUKEE MUNICIPAL GAS

Persons desiring to request information from or register complaints with the City of Waukee Gas Department may do so by contacting:

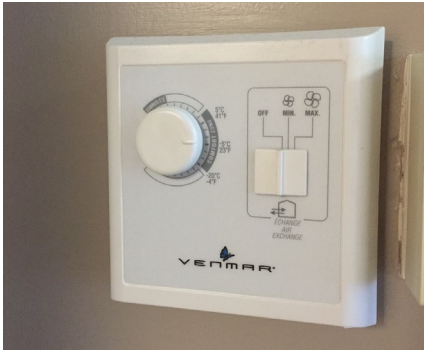
Rudy Koester  
Waukee Public Works  
805 University Avenue  
Waukee, IA 50263  
515-978-7388, [rkoester@Waukee.org](mailto:rkoester@Waukee.org)



If the utility has not been able to help you with your problem concerning gas service, you may contact the Iowa Utilities Board:

Iowa Utilities Board  
1375 E. Court Avenue, Room 69  
Des Moines, IA 50319-0069  
1-877-565-4450, [customer@iub.iowa.gov](mailto:customer@iub.iowa.gov)

### ADD A P.S. TO HELP A NEIGHBOR!



**Project Share** is a plan, created by your municipal utility, to assist households in need with paying their wintertime energy bills. You can help by adding a regular

P.S. contribution to your monthly utility payment or by making a direct donation to Project Share. These funds will then be distributed to neighbors in need for wintertime energy costs.

Those qualifying for help will be carefully identified by an area social service agency. A local committee will oversee Project Share to guarantee all contributions will be handled equitably and efficiently. Adding P.S. – Project Share to your utility payment each month is a simple way to share some warmth with those in need.

Please call 515-978-5502 with any questions.

Dear Gas Department,

I would like to help a neighbor in need with a tax-deductible contribution to Project Share.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

Phone: \_\_\_\_\_

Account #: \_\_\_\_\_

I will contribute \$\_\_\_\_\_ per month to Project Share. I understand this amount will be billed to me monthly.

I have enclosed a \$\_\_\_\_\_ donation.

**RETURN FORM TO:**  
Waukee Utility Billing  
230 W. Hickman Road, Waukee, IA 50263