



To: Waukeee Gas Customer
From: Waukeee Public Works Department
Re: Natural Gas Customer Survey

In accordance with the U.S. Department of Transportation, the Hazardous Materials Safety Administration and the City of Waukeee's ongoing efforts to provide safe and reliable natural gas service, we are required to conduct a telephone survey of any property owner who has a natural gas pipeline on or near a property located in the City of Waukeee.

Phone representatives for the City of Waukeee will be contacting property owners to administer the survey beginning the week of Nov. 8, 2021. The calls will come from a 515 area code and may come up as "Research" depending on the mobile service network.

It will take approximately three minutes to answer all of the survey questions. Although phone surveys are not desirable, it is the most cost-effective way for the City to comply with federal regulations regarding customer awareness. Please take some time to answer the survey questions, as the results of your answers will help determine if changes are needed in educating the public on natural gas safety. Your safety is our key focus!

We thank you in advance for your participation, and we greatly appreciate your cooperation. If you have any questions regarding the survey, please feel free to contact the Public Works Department at 515-978-7920.

A handwritten signature in blue ink, appearing to read "Tim L. Royer".

Tim L. Royer
Assistant Public Works Director, Operations

City/School Election Set for Nov. 2

The 2021 Regular City/School Election will be held Tuesday, Nov. 2. Polls will be open 7 a.m. to 8 p.m. For more voting information, visit www.dallascountyiowa.gov or call the Dallas County Office of Elections at 515-993-6914. To locate your Waukee polling place, please visit <https://sos.iowa.gov>.



Final 2021 Curbside Yard Waste Collection is Nov. 29

Monday, Nov. 29 is the last scheduled day in 2021 for Waukee curbside yard waste collection. Yard waste is vegetation including materials such as grass clippings, leaves, brush and garden waste. Here are some tips to ensure your yard waste gets picked up:



- Yard waste must be put into biodegradable bags or reusable containers with a 40-pound maximum weight.
- Sticks, brush and branches must be cut into four-foot lengths and bundled (with string or twine) with a 40-pound maximum weight per bundle.
- Please do not use your garbage or recycling containers for yard waste.
- Place approved items at the curb for collection prior to 7 a.m. each Monday.

And as the beautiful autumn leaves fall, the Waukee Stormwater Department is sharing tips for proper leaf removal, as decomposing leaves can make their way to bodies of water and "steal" oxygen from fish.

- Instead of raking, suck them in with a leaf blower in reverse, mow over leaves or use them as mulch.
- Add leaves to your compost pile.
- Never rake leaves into the street, as they may end up in storm drains.

For any garbage, recycling or yard waste questions, please call ASI at 515-964-5229.

LIHWAP Joins LIHEAP to Assist Low-Income Residents

The Low-Income Household Water Assistance Program (LIHWAP) is a new program that assists eligible low-income or disabled individuals or families in paying past-due charges, fees and taxes for drinking and wastewater charges. Visit the City's website at www.Waukee.org/utilityassist or call 515-465-5185 to learn more about this and/or the heating assistance program LIHEAP.

