



To: Waukeee Gas Customer
From: Waukeee Public Works Department
Re: Natural Gas Customer Survey

In accordance with the U.S. Department of Transportation, the Hazardous Materials Safety Administration and the City of Waukeee's ongoing efforts to provide safe and reliable natural gas service, we are required to conduct a telephone survey of any property owner who has a natural gas pipeline on or near a property located in the City of Waukeee.

Phone representatives for the City of Waukeee will be contacting property owners to administer the survey beginning the week of Nov. 11, 2019.

It will take approximately three minutes to answer all of the survey questions. Although phone surveys are not desirable, it is the most cost-effective way for the City to comply with federal regulations regarding customer awareness. Please take some time to answer the survey questions, as the results of your answers will help determine if changes are needed in educating the public on natural gas safety. Your safety is our key focus!

We thank you in advance for your participation, and we greatly appreciate your cooperation. If you have any questions regarding the survey, please feel free to contact the Public Works Department at 515-978-7920.

Sincerely,

A handwritten signature in black ink, appearing to read "Tim L. Royer".

Tim L. Royer
Assistant Public Works Director, Operations

General Election Set for Nov. 5

The City/School Election will be held Tuesday, Nov. 5, 2019. Polls will be open 7 a.m. to 8 p.m. To learn about voter registration, early voting and absentee voting, visit <http://bit.ly/DallasCoElections> or call the Dallas County Office of Elections at 515-993-6914. To locate your Waukee polling place, please visit <https://sos.iowa.gov>.



Final 2019 Curbside Yard Waste Collection Scheduled for Nov. 25

Monday, Nov. 25 is the last scheduled day in 2019 for Waukee curbside yard waste collection. Yard waste is vegetation including materials such as grass clippings, leaves, brush and garden waste. Here are some tips to ensure your yard waste gets picked up:



- Yard waste must be put into biodegradable bags or reusable containers with a 40-pound maximum weight.
- Sticks, brush and branches must be cut into four-foot lengths and bundled (with string or twine) with a 40-pound maximum weight per bundle.
- Please do not use your garbage or recycling containers for yard waste.
- Place approved items at the curb for collection prior to 7 a.m. each Monday.

And as the beautiful autumn leaves fall, the Waukee Stormwater Department is sharing tips for proper leaf removal, as decomposing leaves can make their way to bodies of water and "steal" oxygen from fish.

- Instead of raking, suck them in with a leaf blower in reverse, mow over leaves or use them as mulch.
- Add leaves to your compost pile.
- Never rake leaves into the street, as they may end up in storm drains.

For any garbage, recycling or yard waste questions, please call ASI at 515-964-5229.

Explore Various Utility Billing Options

Did you know the City of Waukee has a few different ways for residents to pay utility bills? Bills may be paid for with cash, check or money order in person or via mail at Waukee City Hall (230 W. Hickman Road). City Hall also has a new drive-in dropbox! The City also offers an online credit card payment option and an automatic withdrawal program. To pay online or to sign up for automatic payments, visit www.Waukee.org/billpay. Budget Billing is also available to City of Waukee utility customers; call 515-978-5502 to inquire about this set



monthly billing method that is based on usage and can help users avoid high bills during peak usage months. We want to make paying utility bills as convenient as possible!